



Press Announcement

ASC Manages Bell Canada's VNET System

— ASC remains Bell's choice for sixth year —

Ottawa, Ontario, January 1st, 2003. — Advanced Software Concepts Inc. (ASC) is pleased to announce that it has renewed, for the sixth time, the contract to provide a Managed Solution for Bell Canada's Advantage Virtual Network (VNET) long distance service called VMIP.

Richard Chartrand, Bell Canada explains, "As manager of VMIP, I was confronted with schedule delays and cost overruns on a large scale. When ASC got involved things began to change. ASC's professional approach nailed down the issues and drove results to the proper conclusion. The project was brought back in control and the relationship with ASC continues today".

VMIP functions as the order entry and provisioning system for the VNET service. VNET support teams access a VMIP interface to provision new customer orders and to establish billing and reporting profiles for customers. Thousands of service and billing changes and additions are made each day through VMIP. The VMIP system also provides an interface to downstream systems for data entry and automatic order requests. VMIP ensures that proper workflow procedures are followed in the execution of service orders.

ASC has provided ongoing support and enhancements for the order entry, provisioning, and billing components of the VMIP application over the past six years. This included the ability to accommodate changes to the North American Network Integration, consolidation of service offerings, and contingency plans for the current turbulence in the telecommunications market.

Shawn King, President and CEO says, "we take pride in our ability to work closely with Bell teams to ensure that VMIP continues to be an evolving and accurate solution to Bell Advantage VNET customers. This renewal confirms the successful relationship that ASC and Bell have built."

About Bell Canada

Bell Canada, Canada's national leader for communications in the Internet world, provides connectivity to residential and business customers through wired and wireless voice and data communications, high speed and wireless Internet access, direct-to-home satellite, IP-broadband services, e-business solutions, local and long distance phone services. BCE Inc. of Montréal owns Bell Canada. For more information, please visit www.bell.ca.

About ASC

Since its founding in the early 1990's, ASC's mission has been to focus on providing quality Contract Management products, professional services, and managed solutions to its customers. ASC brings a combination of people with technical skills and experience to each project that enables ASC to consistently and clearly understand their clients' requirements and ultimately deliver a high-quality solution.

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